

chartered surveyors and property consultants  
residential sales and lettings



your ref:

our ref:

date: RDSH/dab

19 April 2018

**TO ALL THE OWNERS, LESSEES AND RESIDENTS AT  
ST JAMES'S PARK (LONG DITTON) ESTATE COMPANY LIMITED**

We write in our capacity as the managing agent for the development.

Following discussions with your Directors and Thames Water, we write to advise Owners, Lessees and Residents alike in respect of the pumping stations located around St James Park.

Thames Water have now taken responsibility of the maintenance of the pumping stations at St James Park. Should you notice an issue with drainage of the foul/flood water service or a flashing alarm light above the green pumping stations, please call **Thames Water via 0800 009 3979** quoting the site identification number of the nearest pumping station (printed overleaf).

As previously, we would like to remind all Owners, Lessees and Residents alike that the foul water pumping stations are designed to handle foul water, natural human waste, and biodegradable products only. Please do not place any other household waste into the drainage system, including those marked "flushable".

Items such as nappies, baby wipes, sanitary towels, cleaning rags, cloths, medicines, syringes, hypodermic needles, cooking oils, incontinence materials and non-biodegradable products should not be disposed of through the pumping stations, as this will cause a blockage within the system. Please dispose of these items as part of the household landfill waste.

We trust this is clear, however, should you have any queries, please contact us via the details printed below.

Assuring you of our close attention at all times.

Yours sincerely

**Robert D S Heald FRICS**  
Chartered Surveyor  
Email: [rheald@wallakers.com](mailto:rheald@wallakers.com)  
Or: [dbird@wallakers.com](mailto:dbird@wallakers.com)



Principal Robert D S Heald FRICS Chartered Surveyor



**Site ID: DB4867**

**32 Chadwick Place (Behind Garage)**  
Surbiton  
KT6 5RF  
**(Foul Water)**

**Site ID: DB4864**

**22 Chadwick Place (Front of Garage)**  
Surbiton  
KT6 5RE  
**(Foul Water)**

**Site ID: DB4865**

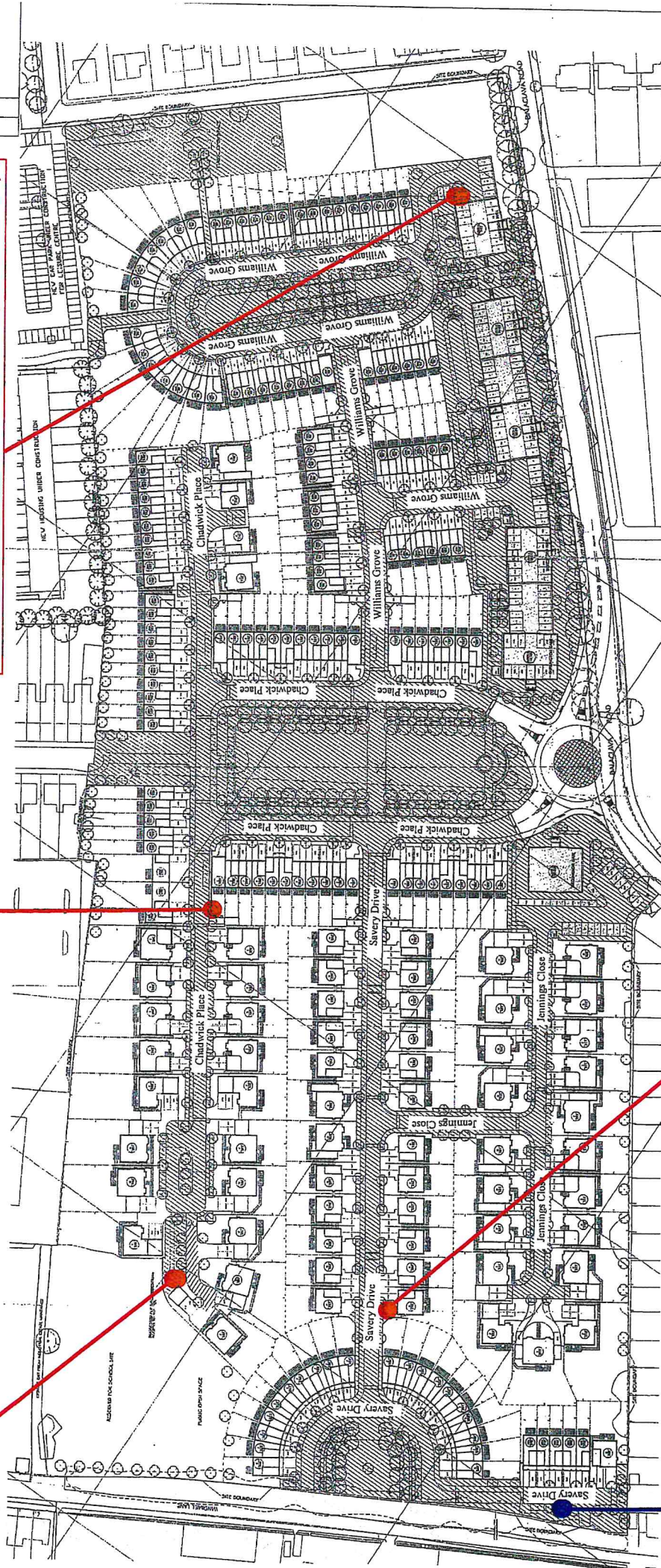
**Cavendish Hall (Rear)**  
51 Balaclava Road (Williams Grove)  
Surbiton  
KT6 5RW  
**(Foul Water)**

**Site ID: DB4868**

**51 Savery Drive (opposite)**  
Surbiton  
KT6 5RJ  
**(Flood Water Pumping Station)**

**Site ID: DB4866**

**27 Savery Drive**  
Surbiton  
KT6 5RJ  
**(Foul Water)**



FOR INFORMATION	
CONVEYANCING PLAN	
DATE	1.10.20
BY	S.S.
PROJECT NO.	AG66B3-0103
PROJECT TITLE	SURBITON WATER WORKS

